



A Mayor
who listens

Vote Susan

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who listens
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For eight years, we've had a Mayor who won't listen. It is time we changed that.

I have been listening to you.

You have shared your worries, your beliefs, and your dreams.

And I hear you.

Crime is too high and needs to be brought under control. Family homes are unaffordable and more need to be built. The ULEZ expansion is unfair and needs to be scrapped on day one.

This document is a written, signed commitment from me. On my first day as Mayor, I will take this document to City Hall and order that the following priorities are put into action.

I have lived in London for my entire life. It's where I brought up my children, where I started my business, and where I have served for over a decade as a councillor.

It breaks my heart to see London decline, as I am sure it does yours.

I am determined to fix it. And together, we can.

Susan

CONTRACT WITH LONDON

BETWEEN SUSAN HALL AND YOU

0.1 MAKE OUR CITY SAFER BY RECRUITING MORE POLICE AND MAKING THEM LOCAL TO YOU.

Building back trust with communities and getting the police out solving crimes again. We will:

- (a) recruit 1,500 more police officers,
- (b) set up two new police bases in every borough,
- (c) bring back borough-based policing so that the police are local to you.

We will also take firm, targeted action on knife crime, women's safety and theft, and reform the police from top to bottom to eliminate unacceptable and criminal behaviour by officers.

0.2 SCRAP THE ULEZ EXPANSION AND PAY-PER-MILE ON DAY 1.

TfL will be ordered to cease enforcement of the expanded ULEZ and Sadiq Khan's pay-per-mile plans will be cancelled.

0.3 BUILD MORE FAMILY HOMES THAT LONDONERS CAN AFFORD.

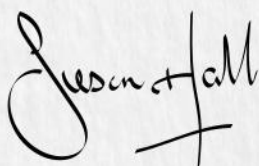
We will focus on high-density, low-rise homes that build communities, with tower blocks only permitted where it is appropriate. We will work to boost investment in Build to Rent schemes, delivering purpose-built rented homes, and increase the supply of homes for ownership, including shared ownership schemes.

0.4 GET LONDON MOVING AND STOP THE WAR ON MOTORISTS.

We need a Transport Strategy that is rebalanced across all modes of transport. We will extend the Night Tube onto up to four more lines and reinstate the Freedom Pass and 60+ Oyster Card in peak morning hours. We will help communities to remove unwanted LTNs and remove 20mph zones where safe to do so.

0.5 PROMOTE MORE GREEN CHOICES FOR LONDONERS.

To provide a realistic path to net zero carbon emissions as soon as possible. We will work with councils and the government to increase the number of electric vehicle charging points, expand tree planting and allotment maintenance, support car clubs with more parking spaces and standardised regulations, and take targeted action to reduce air pollution.



SIGN THIS CONTRACT

ON YOUR BALLOT ON 2 MAY PUT AN  FOR SUSAN MARY HALL

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*Make our city safer by
recruiting more police and
making them local to you*

- **Recruit 1,500 more police officers.**
- **Bring back borough-based policing.**
- **Open 2 police bases in every borough.**
- **Halt the closure of any further police stations.**
- **Get knives off our streets.**
- **Give all frontline police access to handheld knife detection wands.**
- **Get knives out of our schools.**
- **Install knife arches in every London school that wants one.**
- **Set up specialist units to tackle burglaries, robberies, and thefts.**
- **Appoint a Women's Commissioner.**
- **Invest in women's safe spaces and support the Rail to Refuge scheme.**
- **Ensure each borough has access to Violence Against Women and Girls (VAWG) specialist officers.**
- **Work with the British Transport Police to catch more sexual harassment perpetrators on our transport network.**
- **Work with the Met to strengthen the vetting process.**
- **Invest £200 million into policing.**

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Make our city safer by recruiting more police and making them local to you

I will recruit 1,500 more police officers.

We cannot regain control of our streets without putting more bobbies on the beat, which is why I will also free up frontline officers by recruiting more staff. Our police need to be out on patrol, speaking to Londoners, deterring crime, and rebuilding the trust of the communities they serve.

Police need to be based in the communities they serve, which is why I will bring back borough-based policing.

The switch to 'Basic Command Units' under Sadiq Khan has meant police officers are split across up to four boroughs. This has broken the vital link between police officers and local communities, making it harder to gather local intelligence and respond to local issues. Under my plan, every borough will have their own police unit and borough commander. The police will have a proper presence on the streets again, working within their communities to stop crime from happening.

I will open two new police bases in every borough.

36 police stations have been closed under Sadiq Khan, meaning police officers are often miles away from the communities they serve. With the return to borough-based policing, we will open or acquire two police bases in every single borough and ensure there is a police presence local to you. **And I will halt the closure of any further police stations.**

I will get knives off our streets.

Stop and search is a tried and tested tactic for getting knives out of the hands of young people. But it also causes friction with those who feel unfairly targeted. We need to increase stop and search but do so in a responsible way. I will review the guidance on how police officers approach individuals they need to search and **give all frontline police access to handheld knife detection wands, to make the search faster and less invasive.**





I will get knives out of our schools.

Children should not have to go to school worrying about whether their classmates are carrying a knife. I have listened to the families of children and young people who have been victims of knife crime. **That is why I will make £7 million available to install knife arches in every single London school that wants one.**

I will set up specialist units to tackle burglaries, robberies, and thefts.

These units will function within boroughs, embedded in the local community to fight and deter crime. A phone is stolen in London every six minutes. Theft from a person is up 96%. Shoplifting costs local retailers over £9 million per month. Others may describe these as 'minor crimes,' but it does not feel like that when it happens to you. We deserve more than a crime reference number when we report them. We need officers who are specially trained and focused on detecting these crimes, tracing stolen goods, and arresting culprits.

I will make our city safer for women by appointing a Women's Commissioner.

I know what it is like to feel unsafe walking home at night, holding your keys between your fingers in case the worst happens. Many women I have spoken to feel the same way. Violence against women has increased and women's trust in the police has plummeted. I am listening and I will appoint a Women's Commissioner, whose sole focus will be implementing a strategy to make our city safer for women.

I will invest in women's safe spaces and support the Rail to Refuge scheme to help survivors escape abuse and violence safely.

Often victims of domestic violence do not have access to their bank accounts or a place to stay when they leave an abusive home. I will help ensure that refuges are available, and their TfL fares are covered.

Each borough will have access to Violence Against Women and Girls (VAWG) specialist officers.

They will be trained specifically to progress VAWG cases and act as a point of contact for women and girls to discuss safety concerns. I will ask the Met to provide more VAWG awareness classes in schools, so that boys and girls learn how to spot the signs and where to get help from.

I will work with the British Transport Police to catch more sexual harassment perpetrators on our transport network.

I will invest in CCTV on London Underground carriages, and ensure TfL has a robust system in place to help victims. TfL staff must take a full report from anyone who informs them about an instance of sexual harassment.

I will work with the Met to strengthen the vetting process.

Whilst most of the officers in the Met are decent, hardworking people, there are some who should have never passed the vetting process. The tragic murder of Sarah Everard brought this glaringly to light and the Met must make significant changes to the way they are run.

My pledges will be backed by a £200 million investment into policing.

Sadiq Khan has squirrelled money away and failed to give the police the money they need. He even had to give back £92 million because he failed to recruit police officers. I have sourced £200 million, from cutting a bloated City Hall staff budget to reducing excessive TfL staff perks, every penny of which will be spent making our streets safe.

This funding will also allow us to modernise our police force, making use of new technology like artificial intelligence to help the police operate more efficiently, so they can spend more time on patrol fighting crime and getting criminals off our streets. And as we reform the police, making them more effective and more efficient, I will campaign for an even larger funding settlement from the government. This includes calling for 100% of the money seized through police operations to be spent reducing gang and knife crime.



**Ultra low
emission**

ULEZ

ZONE

***Scrap the ULEZ expansion
and pay-per-mile on Day 1***

- On Day 1, I will scrap Sadiq Khan's ULEZ expansion. No ifs, no buts.
- Sadiq Khan's pay-per-mile plans will be chucked in the bin.

It's that simple.

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Scrap the ULEZ expansion and pay-per-mile on Day 1

On Day 1, I will scrap Sadiq Khan's ULEZ expansion. No ifs, no buts.

An overwhelming majority of Londoners rejected it at the official consultation. The official independent impact assessment found that it would only have a negligible effect on air pollution, whilst hitting the poorest hardest. He ignored Londoners and pushed this through, to cover the cost of his mismanagement of TfL's finances.

The moment I become Mayor, I will order Transport for London to cease enforcement of the ULEZ expansion. Immediately, we will bring relief to families on low incomes, traders, small business owners, and charities that cannot afford this tax.

I will then begin the statutory process for removing the ULEZ expansion entirely.

For the father who had to pay £12.50 to see his child in hospital, the grandmother who had to pay £12.50 to collect her prescription from the pharmacy, the trader who has lost work because they've had to add £12.50 to the bill – I will put an end to this appalling tax.

Sadiq Khan's pay-per-mile plans will be chucked in the bin.

Sadiq Khan has allocated £150 million building the technology for a new tax for every single mile you drive. His plan, inspired by Singapore's system, is likely to use the ULEZ automatic number plate recognition cameras to track how many miles you drive in London, and charge a fee that varies depending on the time of day, your emissions, and the route you choose. He could even use the system to bring in Uber-style 'peak hours.'

I will never bring in a pay-per-mile system in London and I will instruct TfL to destroy these plans.





***Build more family homes
that Londoners can afford***

- **Prioritise building more family homes you can afford.**
- **Increase the supply of homes for rent and ownership.**
- **Fully protect the Green Belt.**
- **Make it easier to build good quality homes in the right places.**
- **Encourage councils to undertake estate regeneration.**
- **Accelerate planning applications and clear the backlog.**

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Build more family homes that Londoners can afford

I will prioritise building more family homes you can afford.

These will be mostly high-density, low-rise homes, designed for families to set down roots. High-rise developments will be limited to appropriate areas that do not disrupt existing communities.

I will increase the supply of homes for rent and ownership.

The best way to tackle rising rents is to increase housing supply. As Mayor, I will work with pension funds and others to increase institutional investment in Build to Rent schemes, delivering purpose-built rented homes. For those who may currently be renting but wish to buy their own home, I will also work to increase the supply of

homes for ownership, including shared ownership schemes. There are now almost 90,000 empty homes in London, a 51% increase since 2016. Homes should not be sitting empty when London has a housing crisis, so I will work with boroughs, housing associations and others to bring empty homes back into use.

The Green Belt will be fully protected.

The Green Belt around London prevents urban sprawl and acts as London's green lungs. Sadiq Khan's allies are threatening to develop on the Green Belt, which would be a travesty. I am listening to Londoners, and I have heard the clear opposition to building on the Green Belt. I will protect this vital landscape.





I will make it easier to build good quality homes in the right places that meet local needs, whilst protecting communities from inappropriate schemes.

I have listened to concerns about excessive red tape in the London Plan, that holds back much-needed new homes on brownfield land, and I will overhaul it. I will review planning policies that restrict housing development on surplus industrial land, especially in areas close to train stations and transport hubs. I will also allow more flexibility to provide car parking spaces in new developments, especially in areas where public transport is less available, and ensure that proper infrastructure is provided alongside new developments.

I will encourage councils to undertake estate regeneration.

They will be encouraged to renovate homes with inadequate conditions, working alongside local residents. Too

many Londoners are living in homes with damp, mould, and condensation, which is completely unacceptable. Rather than ignoring the problem as Sadiq Khan has, I will listen to Londoners and work with councils to improve conditions. Rebuilding estates at modest densities could also deliver thousands of good quality new homes. I will also ensure that land owned by the GLA Group is properly audited to identify surplus land for development.

I will accelerate planning applications and clear the backlog by lending City Hall planning officers to local councils.

The volume of applications is overwhelming local councils, causing developers to question whether it is worth submitting them due to the wait times and the cost implications. I will not allow this issue to be ignored any longer. We must get London building the homes we desperately need, which is why I will provide this additional support to councils to get these backlogs cleared.



*Get London moving and stop
the war on motorists*

- **Low traffic neighbourhoods (LTNs) should be removed where Londoners want them gone.**
- **20mph speed limits on TfL main roads will be reviewed and lifted where safe to do so.**
- **Ensure every new Tube train built for London has CCTV installed.**
- **Expand the Night Tube.**
- **Reinstate the Freedom Pass and 60+ Oyster Card in peak morning hours, reversing Sadiq Khan's cut.**
- **Collaborate with neighbouring councils to deliver express bus services.**
- **Prioritise funding for TfL infrastructure, bringing in the Central Line upgrades as soon as possible.**
- **Black cabs will go where buses can go.**
- **Make pavements safer for those with vision or hearing impairments.**
- **Improve accessibility across the capital by setting up a online information platform for those who require assistance.**
- **Increase availability of public toilets on London's transport network.**
- **Commission an independent review into Transport for London (TfL).**

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Get London moving and stop the war on motorists

Low traffic neighbourhoods (LTNs) should be removed where Londoners want them gone.

These blockages on our roads have caused more congestion, more pollution and more traffic diverted onto side roads. Sadiq Khan has threatened to withdraw funding from some councils if they try to remove them. This is totally unacceptable. I will listen to Londoners and where local communities want them removed, I will work with councils to ensure they are.

20mph speed limits on TfL main roads will be reviewed and lifted where safe to do so.

It is entirely right that we restrict speeds near schools, hospitals and in residential areas to keep people safe, but it is completely inappropriate for London's arterial roads, such as Finchley Road. I will review all TfL-run 20mph roads and where safe to do so, I will restore a 30mph or 40mph speed limit. Where cycle lanes cause unnecessary disruption to main

roads, such as on Park Lane, I will seek to move or remove them.

I will ensure every new Tube train built for London has CCTV installed.

It is vital that we make the TfL network safer for passengers, and this will make it easier to detect and deter potential offenders and make it easier to investigate and prosecute crimes. I will also reduce anti-social behaviour on the TfL network and modernise the conditions of carriage to cover disruptive behaviour.

I will expand the Night Tube to the Hammersmith & City Line.

I will aim to expand it further to the Circle, District and Metropolitan Lines when feasible. The Night Tube has been a major boost to London's night economy, with every £1 spent delivering it achieving £2.70 in benefits. Extending the Night Tube further will not only expand on those benefits but will also create safer options for people travelling home late at night.





I will reinstate the Freedom Pass and 60+ Oyster Card in peak morning hours, reversing Sadiq Khan's cut.

Londoners have told me how frustrating it is that Sadiq Khan permanently banned these passes during peak morning hours. Reinstating the peak hours would help some of the most vulnerable Londoners to get to hospital and GP appointments without the worry of how much of a financial strain on them it will be.

I will collaborate with neighbouring councils to deliver express bus services, connecting commuter towns outside Greater London to our bus network.

I will also look to set up express bus services for parts of outer London not currently served by the Superloop, such as Chingford and Romford.

I will prioritise funding for TfL infrastructure, bringing in the Central Line upgrades as soon as possible.

Sadiq Khan wasted £30 million trying to stop the trade union barons from going on strike just before the election, when he could have been investing in fixing problems in TfL. The Central Line is causing

travel chaos for commuters, and this is having a knock-on effect on other lines. The priority should always be to improve the service for passengers, and I will ensure that TfL budgets are spent appropriately.

Black cabs will go where buses can go.

London's black cabs are iconic. Not only are they steeped in history, but most of the fleet is electric and wheelchair accessible. Currently, black cabs are banned from using some bus lanes and bus gates. I will help black cabs get you from A to B quicker.

I will make pavements safer for those with vision or hearing impairments.

Floating bus stops have proven to be dangerous, as research by the Royal National Institute of Blind People has found cyclists rarely stop for pedestrians trying to cross. This can often cause collisions, making them particularly dangerous for those with vision or hearing impairments. I will remove or adapt them and halt any plans for new ones. I will also take action against dockless bikes being discarded in the middle of the pavement and creating a trip hazard, by working with the government and local councils to ensure the rules are better enforced.

I will improve accessibility across the capital by setting up an online information platform for those who require assistance.

Too often, people with disabilities turn up at stations only to find that the lifts are out of order or drive to disabled parking bays that are already occupied. This is more than an inconvenience and more needs to be done to make London the most accessible city in the world. I will coordinate with TfL, local councils, and other bodies to create a platform where this information is available in one place, so that everyone can navigate London easily and safely.

I will ensure there is an increased availability of public toilets on London's transport network.

This is particularly to support some of our most vulnerable and elderly residents and visitors.

I will commission an independent review into Transport for London (TfL).

This will be to refocus TfL on delivering value to commuters, demonstrating transparency, and ensuring safety across the network. There have been safety failures, staff caught sleeping on the job, and disruption caused by equipment failures and unnecessary strikes. I will instruct TfL to improve customer service, reduce disruption, find efficiencies, and put passenger safety first.





*Promote more green choices
for Londoners*

- Ramp up the number of electric charging points in London.
- Accelerate the transition to electric buses.
- Support and help expand car clubs.
- Support tree planting initiatives.
- Reduce air pollution with a £50 million High Pollution Hotspots Fund.
- Reduce air pollution on the London Underground.

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Promote more green choices for Londoners

I will ramp up the number of electric charging points in London.

We have about 18,000 electric charging points in London, only 900 of which are rapid charging. Both numbers are far too low for a city of our size. London needs upwards of 40,000 chargers by 2030. I will work with the Department for Transport, private companies, and local councils to increase the number of charge points, as well as asking TfL to put aside specific funding for charge points.

I will accelerate the transition to electric buses.

In London, electric buses make up just over 10% of the TfL bus fleet, whilst just under 4,000 buses are still diesel hybrids that pollute our roads. We need to make further progress on this, and I will direct TfL to prioritise fully electric buses on routes where the air quality is worse. Furthermore, the buses need to be safe. We must ensure that the electric buses that have been taken out of circulation following fires should be

brought back in only when safe to do so.

I will support and help expand car clubs.

Every car club car in London reduces the number of private cars on London's roads significantly. I will work with boroughs to standardise car club regulations across London and help find more car club parking spaces to enable car clubs to expand.

I will support tree planting initiatives.

We need to plant more trees in London, so we can restore natural spaces, improve air quality, increase drainage from rainfall, and absorb more carbon dioxide from the atmosphere. I will have the GLA implement a virtual forest scheme, similar to Andy Street's policy in the West Midlands, to encourage more tree planting. I will also work with boroughs to ensure allotments are maintained and continue to grow.



I will reduce air pollution with a £50 million High Pollution Hotspots Fund.

The ULEZ expansion has only had a negligible effect on air pollution in outer London, whilst hitting the poorest with a £12.50 daily charge many Londoners cannot afford. I am scrapping it and replacing it with a fund for councils to bid into, to support schemes that target specific areas with poor air quality. This could be to install more Santander Cycles, change a road layout such as removing an LTN, plant more trees, or implement pollution monitoring. We will target poor air quality at source and reduce it, instead of taking money from Londoners.

I will work to reduce air pollution on the London Underground.

When you travel on the Tube, you are exposed to high levels of particulate matter which can be harmful to your health. This is a major problem for TfL workers who are exposed to this pollution all year around. Drivers on the Piccadilly Line are exposed to 787µg/m³ of PM_{2.5} per shift, far higher than the recommended average 24-hour exposure of 15 µg/m³ of PM_{2.5}. Sadiq Khan has ignored this issue, but I am listening. I will implement a full review of air quality on the TfL network, so we can identify the changes and adaptations we need to make to fix this.



A portrait of Susan Hall, a woman with blonde hair and glasses, looking slightly to the side. The image is partially obscured by a dark blue banner at the bottom.

A Mayor who listens

Vote Susan

This manifesto is a commitment to deliver on your priorities.

To listen to you and your concerns.

To act where there are problems – on crime, on homes, on the ULEZ expansion.

And to build a better, brighter future for our city.

I will ensure City Hall is focused exclusively on these bread-and-butter issues.

In everything I do, I will ensure the burden on Londoners is as little as possible.

When I was leader of Harrow Council, I froze Council Tax to put more money back in people's pockets.

I don't believe that politicians should be allowed to take your money and spend it as they see fit, without a clear justification.

So my ambition over the next four years will be to keep your Council Tax as low as possible, whilst being realistic about the urgent need to fund our police properly.

I will do everything I can to support the most vulnerable in our city, by maintaining the temporary cost of living support measures such as the cost-of-living hub and the universal free school meals programme, ensuring children have healthy, nutritious meals.

You can hold me to account on the pledges in this document.

For too long, Londoners like you have been ignored by Sadiq Khan.

On May 2nd, you can vote for a Mayor who listens.

You can vote for a brighter future for our city.

You can vote for change.

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